



wisconsin department of
children + families

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Division of Enterprise Solutions

August 11, 2011

To: Steve Martinelli
Cost Allocation & Program Integrity Section
Bureau of Finance

From: Sarah R. Cannon, Research Analyst,
Bureau of Finance

Final
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RE: FFY'11 3rd QUARTER RESULTS FOR THE RANDOM MOMENT TIME STUDY

The Random Moment Time Study is a federally approved study used to accurately determine proportions of service worker time spent providing certain services to particular groups of clients. During the 3rd quarter of Federal Fiscal Year 2011 (April 1 – June 30, 2011), 2760 telephone calls were conducted to county social service workers. Of these calls, **1,564** were recording work related to the needs of an individual client.

The Random Moment Time Study data has been tabulated for substitute care activity for the 3rd quarter of Federal Fiscal Year 2011 (April 1 – June 30, 2011). Results of telephone interviews yield the following breakout of Foster Care activity (% results based on **1,564** client-related calls):

Foster Care Activity

		Statewide RMTS Results (Control and Experimental Guardianship Group calls have been excluded)					
		Exempt Group		Unassigned Group		Total	
		# of interviews	% of individual clients	# of interviews	% of individual clients	Total # of interviews	Total % of individual clients
1. Eligibility Determination							
01	Eligibility Determination	0	0.00%	0	0.00%	0	0.00%
	Total Eligibility Determination	0	0.00%	0	0.00%	0	0.00%
2. Foster Care Activities							
02	Rate Setting	0	0.00%	0	0.00%	0	0.00%
03	Placement of Children	0	0.00%	35	2.24%	35	2.24%
08	Preparation for & Participation in Judicial Determination (less 1 subsidized guardianship call)	0	0.00%	70	4.48%	70	4.48%
09	Resource Development	0	0.00%	28	1.79%	28	1.79%
10	Recruitment	0	0.00%	3	0.19%	3	0.19%
21	Transportation for FC Administration	0	0.00%	16	1.02%	16	1.02%
41	Dev. Of Case Plan ~ Child-Medical	0	0.00%	0	0.00%	0	0.00%

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		Statewide RMTS Results (Control and Experimental Guardianship Group calls have been excluded)					
		Exempt Group		Unassigned Group		Total	
		# of interviews	% of individual clients	# of interviews	% of individual clients	Total # of interviews	Total % of individual clients
42	Dev. Case Plan ~ Child-Non-Medical	0	0.00%	6	0.38%	6	0.38%
43	Dev. Of Case Plan ~ Family Mbr-Medicaid eligible	0	0.00%	0	0.00%	0	0.00%
44	Dev. Of Case Plan (Family Mbr-Medicaid ineligible)	0	0.00%	0	0.00%	0	0.00%
51	Case Review ~ Child-Medical	0	0.00%	0	0.00%	0	0.00%
52	Case Review ~ Child-Non-Medical (less 1 subsidized guardianship calls)	1	0.06%	40	2.56%	41	2.62%
53	Case Review ~ Family Mbr-Medicaid eligible	0	0.00%	0	0.00%	0	0.00%
54	Case Review (Family Mbr-Medicaid ineligible)	0	0.00%	0	0.00%	0	0.00%
61	Case Management ~ Child-Medical	0	0.00%	13	0.83%	13	0.83%
62	Case Management~ Child-Non-Medical (less 5 subsidized guardianship calls)	0	0.00%	346	22.12%	346	22.12%
63	Case Management ~ Family Mbr-Medicaid eligible	0	0.00%	0	0.00%	0	0.00%
64	Case Management (Family Mbr-Medicaid ineligible) (less 1 subsidized guardianship call)	0	0.00%	7	0.45%	7	0.45%
71	Referral for Services ~ Child-Medical	0	0.00%	1	0.06%	1	0.06%
72	Referral for Services ~ Child-Non-Medical	0	0.00%	3	0.19%	3	0.19%
73	Referral for Services ~ Family Mbr-Medicaid eligible	0	0.00%	0	0.00%	0	0.00%
74	Referral for Services (Family Mbr-Medicaid ineligible)	0	0.00%	2	0.13%	2	0.13%
Total Claimable Foster Care Activities		1	0.06%	570	36.45%	571	36.51%

In FFY11, 3rd Quarter results of telephone interviews yield the following breakout of Pre-Placement Activity (% results based on 1,564 client-related calls):

Pre-Placement Activity		# of interviews	% of individual clients
13	Prevention Case Plan Exists	44	2.81%
15	Court Proceedings Started	3	0.19%
Total Pre-Placement Activity		47	3.01%

Total Claimable Calls for Quarter	618	39.51%
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There were 5 pre-placement calls regarding juvenile justice cases for FFY11 – 3rd quarter. These were activities involving a juvenile delinquent who is at home, with a safety plan in place to prevent placement or pending court activity to remove the child from the home. Some of these cases involve juveniles who were previously placed outside the home, but reunified with their parent(s); with plans to prevent their re-removal. With these cases included in the Federal Claim, the net claimable calls were 39.51%; a mere 1.21% decrease from FFY11 – 2nd quarter results.

With the removal of the 5 juvenile justice pre-placement activities (Codes 13 and 15) from the Federal Claim, the net claimable calls for FFY11 – 3rd Quarter is **39.19%**; a **1.10%** decrease from FFY11 – 2nd quarter results (40.29%):

Pre-Placement Activities - JJ Calls			
13	Prevention Case Plan Exists	-3	-0.19%
15	Court Proceedings Started	-2	-0.13%
Total JJ Pre-Placement Activities		-5	-0.32%
Total Claimable Calls for Quarter (less Code 13 & 15 for JJ Cases)		613	39.19%

With the addition of the subsidized guardianship waiver calls, the total IV-E claimable activity is:

Claimable Calls (Foster Care + Pre-Placement)		613	39.19%
Total Guardianship Calls		9	0.58%
Total Claimable Calls for Quarter (guardianship + non-guardianship calls)		622	39.77%

Break-down for non-claimable, child-related calls:

	# of interviews	% of individual clients
<u>Non-Claimable Child-Related Calls</u>		
11 Not at Risk of Placement (less 1 sub. guardianship calls)	471	30.12%
12 Positive Risk Assessment Completed	12	0.77%
16 Voluntary Kinship Placement	30	1.92%
81 Child Abuse/ Neglect Investigation	105	6.71%
82 Direct Social Services	19	1.21%
83 Juvenile Correctional Placements	15	0.96%
Total Non-Claimable Child-Related Calls	652	41.69%

Total Child-Related Calls for Quarter	1,279	81.78%
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Call Breakdown (% results based on 2,760 total RMTS calls):

Client-Related Calls	1,564	55.67%
Non-Client-Related Calls	1,196	43.33%
Total Number of Calls for Quarter	2,760	100.00%
Total Child-Related Calls	1,279	81.78%
Total Adult-Related Calls	285	18.22%
Total Client-Related Calls	1,564	100.00%

The following is a breakdown of the remaining **1,196** calls for the quarter (% results based on a total of 2760 calls):

<u>Non-Client-Related Calls</u>		
01 - Out-of Sample Calls	56	2.03%
02 – Vacation	234	8.48%
03 - Sick Leave	75	2.72%
04 - Compensatory Time	289	10.47%
05 – Leave	68	2.46%

06 - Personal Time (Breaks, Bathroom, etc.)	134	4.86%
07 - Staff Development	85	3.08%
09 - General Administrative Activities	229	8.30%
11 - Other Activity (Not Client-Related)	18	0.65%
23 - General Service Activity/ Resource Development	8	0.29%
Total - Non-Client-Related Calls	1,196	43.33%

The number of client-related calls has been relatively stable for the last 2 Federal Fiscal years (FFY09 thru FFY11). The overall claiming trend for the Social Service Random Moment Time Study is declining over the last two quarters after increasing or remaining fairly stable from FFY08-4th quarter thru current FFY11- 1st quarter; after declining for 2 quarters (FFY08-2nd quarter and FFY08-3rd quarter) due to changes in Federal candidacy rules. Currently more activity is spent on child-related cases; more specifically, claimable child-related cases.

	FFY09 – 3 rd Qtr	FFY09– 4 th Qtr	FFY10 – 1 st Qtr	FFY10 – 2 nd Qtr	FFY10– 3 rd Qtr	FFY10 – 4 th Qtr	FFY11 – 1 st Qtr	FFY11 – 2 nd Qtr	FFY11 – 3 rd Qtr
1. Eligibility Determination	0.06%	0.00%	0.06%	0.00%	0.00%	0.00%	0.00%	0.00%	0.00%
2. Foster Care Activity	33.67%	34.42%	33.25%	34.75%	39.83%	39.15%	39.48%	37.04%	36.51%
4. Pre-Placement Activity	9.60%	12.95%	11.70%	11.86%	11.72%	12.30%	4.09%	3.69%	3.01%
Removal of Code 13&15 JJ Cases	-5.97%	-7.82%	-7.54%	-7.08%	-7.26%	-7.01%	-0.45%	-0.43%	-0.32%
Total Claimable Calls (excluding sub. guardianship calls)	37.36%	39.55%	37.47%	39.53%	44.29%	44.44%	43.12%	40.29%	39.19%
Subsidized Guardianship Calls	0.66%	0.38%	0.38%	0.48%	0.31%	0.66%	0.71%	0.80%	0.58%
Total Claimable Calls	38.02%	39.93%	37.85%	40.01%	44.60%	45.10%	43.83%	41.09%	39.77%

Note:

1. Effective with FFY09 – 1st quarter, Juvenile Justice Pre-Placement Activities have been removed from the SSRMTS.
2. Effective with FFY10 – 2nd quarter, Milwaukee County JJ, Aging and Disability Units were removed from the SS RMTS.
3. Effective with FFY11 – 1st quarter, Claimable Pre-Placement Activities have been limited to those cases where a safety plan is in place to prevent a child's removal from the home.

Due to the ACR Review, September, 2009, Pre-Placement Activities for Juvenile Justice Cases have been removed from the Federal Claim.

The slightly improving economy has resulted in a decline in child abuse/ neglect investigations to a pre-recession level of 6.71%. The high unemployment rate translated into additional stress on the parents in Wisconsin and resulted in increased child abuse/ neglect investigations from FFY08-1st quarter through FFY11-2nd quarter; and peaked at **11.64%** for FFY10 – 1st Quarter.

Abuse/ Neglect Investigations

FFY08 – 1 st	7.11%	FFY09 - 1 st	8.45%	FFY10 – 1 st	11.64%	FFY11 – 1 st	10.32%
FFY08 – 2 nd	6.85%	FFY09 – 2 nd	8.46%	FFY10 – 2 nd	10.96%	FFY11 – 2 nd	10.89%
FFY08 – 3 rd	7.44%	FFY09 – 3 rd	10.56%	FFY10 – 3 rd	9.12%	FFY11 – 3 rd	6.71%
FFY08 – 4 th	7.70%	FFY09 – 4 th	10.58%	FFY10 – 4 th	10.05%	FFY11 – 4 th	

Based on information taken from the United States Department of Labor, www.bls.gov, the economy is continuing to improve. Wisconsin's unemployment rate has been relatively stable from November 2010 thru May 2011 at 7.6%. Wisconsin's unemployment rate is still higher than pre-

recession rates - a 2.3% increase in unemployment rates from October, 2008, the beginning of the 2009 Federal Fiscal Year thru May, 2011:

Year	Period	labor force	employment	unemployment	unemployment rate
2008	Oct	3079291	2915252	164039	5.3
2008	Nov	3085120	2906525	178595	5.8
2008	Dec	3093131	2895446	197685	6.4
2009	Jan	3101838	2882997	218841	7.1
2009	Feb	3109716	2870292	239424	7.7
2009	Mar	3114597	2858091	256506	8.2
2009	Apr	3115045	2846659	268386	8.6
2009	May	3110490	2835182	275308	8.9
2009	Jun	3100872	2823539	277333	8.9
2009	Jul	3087603	2812003	275600	8.9
2009	Aug	3073024	2801169	271855	8.8
2009	Sep	3058942	2791177	267765	8.8
2009	Oct	3046225	2782208	264017	8.7
2009	Nov	3035017	2774405	260612	8.6
2009	Dec	3026400	2768244	258156	8.5
2010	Jan	3030254	2767598	262656	8.7
2010	Feb	3039902	2774849	265053	8.7
2010	Mar	3046655	2777970	268685	8.8
2010	Apr	3052300	2792031	260269	8.5
2010	May	3054065	2803686	250379	8.2
2010	Jun	3040729	2799931	240798	7.9
2010	Jul	3030450	2792525	237925	7.9
2010	Aug	3029737	2790489	239248	7.9
2010	Sep	3031807	2796086	235721	7.8
2010	Oct	3033333	2797159	236174	7.8
2010	Nov	3040948	2808985	231963	7.6
2010	Dec	3050103(P)	2822425(P)	227678(P)	7.5(P)
2011	Jan	3045284	2819301	225983	7.4
2011	Feb	3048976	2821919	227057	7.4
2011	Mar	3059572	2833917	225655	7.4
2011	Apr	3067824	2843660	224164	7.3
2011	May	3072021	2844204	227817	7.4
2011	Jun	3066145(P)	2831709(P)	234436(P)	7.6(P)

P = Preliminary



Claimable Foster Care Activities

Statewide, the improving economic situation has resulted in another decrease in claimable foster care activities from FFY11 – 2nd quarter; which decreased 0.53% from 37.04% (FFY-2nd quarter) to 36.51%. But this is a 2.97% decrease from FFY11-1st quarter results (39.48%).

Several Foster Care codes decreased; with the largest being a 1.18% decrease in Code “08”, Preparation for & Participation in Judicial Determination. Fewer children were deemed to be at risk of imminent risk of being placed outside the home and court proceedings were initiated to prevent that removal.

When you analyze only the statewide claimable foster care activity, you will see that the claimable foster care activity still remains significantly higher than FFY08 – 3rd quarter results (27.73%). Foster care claimable activity was 27.73% (FFY08 – 3rd quarter), but is now 36.51% (FFY11 – 3rd quarter). Therefore, overall, worker time spent on case management activities for children who have been removed from their parental homes, and placed in court-ordered relative, foster care, group home and residential care placements is decreasing from the last previous quarters, but continues to remain at levels significantly higher than pre-recession levels.

Bureau of Milwaukee Child Welfare

Analysis of the Bureau of Milwaukee Child Welfare’s claimable foster care activity levels show that the affects of the rebounding economy has resulted in an improvement for children in Milwaukee County. The economic recession had disproportionately affected children in Milwaukee with even higher claimable foster care activity than statewide results, yet their has been significant improvements. For example, for the FFY11 – 3rd quarter there was a significant, 10.92% decrease in claimable foster care activities which decreased from 64.36% (FFY11 – 2nd quarter) to 53.44% (FFY11 – 3rd). However, this is still a 3.44% increase from pre-recession levels; which was 50.00% (FFY08-1st quarter).

Analysis of the claimable foster care activity shows that the activity significantly declined; with a substantial, 8.9% decrease in Code “08” – Preparation for & Participation in Judicial Determination. As seen in the Statewide results, fewer children in BMCW were deemed to be at risk of imminent risk of being placed outside the home and court proceedings were initiated to prevent that removal. Most of the other foster care activity also declined, such as a 1.88% decrease in Code “62” – Case Management (Child Non-Medical).

Overall, less worker time was spent on cases involving children who were placed in claimable out-of-home placements from FFY11 – 2nd quarter to FFY11 – 3rd Quarter.

Child Placing Agencies

Child-Placing Agency claimable foster care activity remained relatively stable; increasing 0.06% from 90.99% (FFY11-2nd quarter) to 91.15% (FFY11-3rd quarter).

Claimable foster care activity tends to fluctuate quite a bit for CPA's due to the small sample size. Out of 2,760 calls for FFY11-3rd quarter, only 222 calls were made to CPA workers. However, the rates for FFY11-3rd quarter are pretty consistent with FFY11-2nd quarter results. Therefore, essentially the same amount of worker time was spent on claimable child-related cases.

Claimable Pre-Placement Activities

Statewide, pre-placement activities decreased a mere 0.68% from 3.69% (FFY11-2nd quarter) to 3.01% (FFY11- 3rd quarter). Effective with the start of FFY11, pre-placement activity was limited to those cases involving children who are in the parental home and an open safety plan is in effect to prevent the placement of children outside the home. Calls involving children who only had an open court order in place were removed from claimable activity.

For the FFY11- 3rd quarter, there were only 5 calls involving juveniles who were at home with an open safety plan in place to prevent placement (primarily those children who were in previous out-of-home placements with plans in place to prevent their re-removal. When you remove those 5 calls, there was only a 0.57% decrease from 3.26% (FFY11-2nd quarter) to 2.69% (FFY11-3rd quarter).

BMCW actually saw a significant increase in pre-placement activities; which increased 2.27% from 9.90% (FFY11-2nd quarter) to 12.17% (FFY11-3rd quarter); due to a 1.74% increase in Code "13" – Prevention Case Plan Exists. More worker activity in BMCW during FFY11 – 3rd quarter was spent on children who were still in parental home or reunified with their parent(s).

There was no samples selected in which a Child Placing Agency worker was performing pre-placement activity from Child Placing Agencies for the FFY11-2nd quarter.

Non-Claimable Child-Related Calls

Statewide, non-claimable child-related calls continue to modestly increase; which increased 0.59% from 41.09% in FY11-2nd quarter to 41.69% in FFY11-3rd quarter. This activity increased due to safety plan requirements for claimable pre-placement activity; no longer including activity involving children who are at home, are under court orders for prevention, but do not have a safety plan in place to prevent removal or re-removal from the parental home). This increase can also be attributed to abuse/ neglect investigations in which the child(ren) are not deemed to be an imminent risk of placement or children for whom conditions for their CHIPS orders have been fulfilled.

Code "11" – Not at Risk of Placement increased 1.80% from 28.32% (FFY11- 2nd quarter) to 30.12% (FFY11-3rd quarter). Child abuse/ neglect investigations have declined 1.64%; from 8.35% (FFY11-2nd quarter) to 6.71% (FFY11- 3rd quarter). This rate is now down to pre-global recession levels which was relatively stable at @ 7% of all client-related calls.

Non-Client Related Calls

The breakdown for non-client-related activities increased 2.32% from FFY11-2nd quarter results, 41.01% of all calls to FFY11- 3rd quarter results (43.33%). The increase in non-client related calls can be attributed to a 1.78% increase in vacation time; which decreased from 6.70% in FFY11-2nd quarter to 8.48% FFY11 – 3rd quarter due to the start of the summer recess for FFY11-3rd quarter.

The out-of-sample rate continues to remain stable/ declining at 2.03% (FFY11-3rd quarter), decreasing 0.91% from 2.93% (FFY11-2nd quarter).

The turnover calls (layoffs, retirements, promotions, etc.) made up 1.41% of the out-of-sample rate; which is a 0.84% decrease from the FFY11-2nd quarter results of 2.25%. No response and responded too late calls made up 0.62% of the out-of-sample calls for FFY11-3rd quarter, a 0.04% decrease from FFY11 – 2nd quarter results of 0.69%.

BMCW's non-client-related calls decreased 3.17% from 43.73% to 40.57%. BMCW's out-of-sample rate decreased 2.17% to 5.35%. This is a huge improvement as BMCW historically has had an average out-of-sample rate around 11%; BMCW does have a huge turnover; which has contributed to the 2.03% statewide out-of-sample rate for the quarter.

BMCW's FFY11-3rd quarter out-of-sample rate was 5.35%. However, a 47% of these calls (2.52% - 8 calls) were due to workers no longer being with the agency/ promoted, etc. Whereas, 2.83%, or 9 calls were due to late or no responses.

Child Placing Agencies had a 4.60% increase in non-client-related activity – increasing from 44.50% to 49.10%. Most of this can be attributed to increases in Out-of-Sample and Comp/ Flex time calls.

Child Placing Agencies increased their out-of-sample Calls; increasing 1.05% from 3.00% to 4.05%. However, all but 2 of the 9 out-of-sample calls were thrown out due to turnover.

To continue this improvement in the out-of-sample rate, all workers, supervisors and liaison's at the BMCW sites and at the Child Placing Agencies have been sent an email reminding them of the importance of compliance in responding to the time study within 48 hours or two business days to reduce the portion of Out-of Sample calls that they have a control over – the non-response rates. When an individual sample is thrown out, pollers send reminder emails to those workers to respond within the 48 hour time frame.

Additionally, to help reduce the out-of-sample rates, both pollers are sending emails to workers after the 1st business day to improve the response rate and have called supervisors and liaisons to help assist in more timely responses. A monthly tabulation of no responses and turnover rate is compiled to more closely monitor compliance of the timeliness requirements of the time study.

To determine Subsidized Guardianship and WISACWIS claims, the break-out of the **318** calls to BMCW are as follows (**based on 189 client-related calls**):

Activity Description	Unassigned & Exempt Group		Control Group		Experimental Group		Total	
	# of indicated interviews	% of activity for individual clients	# of indicated interviews	% of activity for individual clients	# of indicated interviews	% of activity for individual clients	Total # of indicated interviews	Total % of activity for individual clients

1. IV-E Eligibility Determination

01	Eligibility Determination	0	0.00%	0	0.00%	0	0.00%	0	0.00%
		0	0.00%	0	0.00%	0	0.00%	0	0.00%

2. Foster Care Activity

02	Rate Setting	0	0.00%	0	0.00%	0	0.00%	0	0.00%
03	Placement of Children	7	3.70%	0	0.00%	0	0.00%	7	3.70%
08	Preparation for & Participation in Judicial Determination	14	7.41%	1	0.53%	0	0.00%	15	7.94%
09	Resource Development	0	0.00%	0	0.00%	0	0.00%	0	0.00%
10	Recruitment	0	0.00%	0	0.00%	0	0.00%	0	0.00%
21	Transportation for FC Administration	3	1.59%	0	0.00%	0	0.00%	3	1.59%
41	Dev. Of Case Plan (Child-Medical)	0	0.00%	0	0.00%	0	0.00%	0	0.00%
42	Dev. Case Plan (Child-Non-Medical)	1	0.53%	0	0.00%	0	0.00%	1	0.53%
43	Dev. Of Case Plan (Family Mbr-Medicaid eligible)	0	0.00%	0	0.00%	0	0.00%	0	0.00%
44	Dev. Of Case Plan (Family Mbr-Medicaid ineligible)	0	0.00%	0	0.00%	0	0.00%	0	0.00%
51	Case Review (Child-Medical)	0	0.00%	0	0.00%	0	0.00%	0	0.00%
52	Case Review (Child-Non-Medical)	8	4.23%	0	0.00%	1	0.53%	9	4.76%
53	Case Review (Family Mbr-Medicaid eligible)	0	0.00%	0	0.00%	0	0.00%	0	0.00%
54	Case Review (Family Mbr-Medicaid ineligible)	0	0.00%	0	0.00%	0	0.00%	0	0.00%
61	Case Management (Child-Medical)	2	1.06%	0	0.00%	0	0.00%	2	1.06%
62	Case Management (Child-Non-Medical)	56	29.63%	2	1.06%	3	1.59%	61	32.28%
63	Case Management (Family Mbr-Medicaid eligible)	0	0.00%	0	0.00%	0	0.00%	0	0.00%
64	Case Management (Family Mbr-Medicaid ineligible)	1	0.53%	0	0.00%	1	0.53%	2	1.06%
71	Referral for Services (Child-Medical)	0	0.00%	0	0.00%	0	0.00%	0	0.00%
72	Referral for Services (Child-Non-Medical)	0	0.00%	0	0.00%	0	0.00%	0	0.00%
73	Referral for Services (Family Mbr-Medicaid eligible)	0	0.00%	0	0.00%	0	0.00%	0	0.00%
74	Referral for Services (Family Mbr-Medicaid ineligible)	1	0.53%	0	0.00%	0	0.00%	1	0.53%
	Total Foster Care Activity	93	49.21%	3	1.59%	5	2.65%	101	53.44%

Activity Description	Unassigned & Exempt Group		Control Group		Experimental Group		Total	
	# of indicated interviews	% of activity for individual clients	# of indicated interviews	% of activity for individual clients	# of indicated interviews	% of activity for individual clients	Total # of indicated interviews	Total % of activity for individual clients
Preventing Foster Care Activity								
13 Prevention Case Plan Exists	22	11.64%	0	0.00%	0	0.00%	22	11.64%
14 Eligibility Determination Exists	0	0.00%	0	0.00%	0	0.00%	0	0.00%
15 Court Proceedings Started	1	0.53%	0	0.00%	0	0.00%	1	0.53%
Total Preventing Foster Care Activity	23	12.17%	0	0.00%	0	0.00%	23	12.17%
BMCW – Total Claimable calls for the Qtr (including guardianship calls)	116	61.38%	3	1.59%	5	2.65%	124	65.61%

The following is the break-out of the non-claimable BMCW activity:

<u>BMCW – Non-Claimable Child-Related Calls</u>								
11 Not at Risk of Placement	41	21.69%	0	0.00%	1	0.53%	42	22.22%
12 Positive Risk Assessment Completed	3	1.59%	0	0.00%	0	0.00%	3	1.59%
16 Kinship Placement as FC Prevention (no MA)	2	1.06%	0	0.00%	0	0.00%	2	1.06%
17 Kinship Placement – MA	0	0.00%	0	0.00%	0	0.00%	0	0.00%
81 Child Abuse/ Neglect Investigation	16	8.47%	0	0.00%	0	0.00%	16	8.47%
82 Direct Social Services	0	0.00%	0	0.00%	0	0.00%	0	0.00%
83 Juvenile Correctional Placements	2	1.06%	0	0.00%	0	0.00%	2	1.06%
Total Non-Claimable Child-Related Calls	64	33.86%	0	0.00%	1	0.53%	65	34.39%
Total BMCW – Child-Related Calls	180	95.24%	3	1.59%	6	3.17%	189	100.00%
BMCW – Client-Related Calls	180	56.60%	3	0.94%	6	1.89%	189	59.43%
BMCW – Non-Client-Related Calls	129	40.57%	0	0.00%	0	0.00%	129	40.57%
Total Number of Calls to BMCW for Quarter	309	97.17%	3	0.94%	6	1.89%	318	100.00%
Total BMCW – Child Related Calls	180	95.24%	3	1.59%	6	3.17%	189	100.00%
Total BMCW – Adult-Related Calls	0	0.00%	0	0.00%	0	0.00%	0	0.00%
Total BMCW Client-Related Calls	180	95.24%	3	1.59%	6	3.17%	189	100.00%

The following is a breakdown of the remaining **157** calls for the quarter (% results based on a total of 308 calls):

	Unassigned & Exempt Group		Control Group		Experimental Group		Total	
	# of indicated interviews	% of activity for individual clients	# of indicated interviews	% of activity for individual clients	# of indicated interviews	% of activity for individual clients	# of indicated interviews	% of activity for individual clients
Non-Client-Related Calls								
01 - Out-of Sample Calls	17	5.35%					17	5.35%
02 - Vacation	26	8.18%					26	8.18%
03 - Sick Leave	3	0.94%					3	0.94%
04 - Compensatory Time	21	6.60%					21	6.60%
05 - Leave	12	3.77%					12	3.77%
06 - Personal Time (Breaks, Bathroom, etc.)	15	4.72%					15	4.72%
07 - Staff Development	16	5.03%					16	5.03%
09 - General Administrative Activities	18	5.66%					18	5.66%
11 - Other Activity (Not Client-Related)	1	0.31%					1	0.31%
23 - General Service Activity/ Resource Development	0	0.00%					0	0.00%
Total BMCW - Non-Client Related Calls (% based on 359 total calls to Milwaukee)	129	40.57%					129	40.57%
Total BMCW Calls	318	100%					359	100%

With the elimination of calls to Juvenile Justice, Aging and Disability Unit workers, all of the calls to BMCW (100%) are child-related calls. This continues to be a main factor for the continued increases in child-related activity; and potential increases in IV-E claimable activity for BMCW. No calls were made to workers who were not working with children. And fewer calls were made to those workers who were not performing IV-E claimable activities. There was a 3.17% increase in client-related calls; which increased from 56.27% to 59.43%.

Claimable Foster Care Activities

The total BMCW IV-E claim decreased 8.65% from 74.26% (FFY11-2nd quarter) to 65.61% (FFY11 – 3rd quarter results). This is due to decreases in foster care placement activities. There was a 10.92% decrease in foster care activity; from 64.36% (FFY11-2nd quarter) to 53.44% (FFY11-3rd quarter). Essentially, a far fewer number of samples involved children who were removed from their homes..

The most significant decreases were seen in Codes “08”- Preparation for and Participation in Judicial Determination and Code “06” – Case Management (Child Non-Medical).

Claimable Pre-Placement Activities

Like Statewide results which saw a decrease in Pre-Placement Activities, there was an decrease in claimable Pre-Placement Activities for the BMCW. Claimable Pre-Placement Activities increased 2.27% from 9.90% to 12.17%. More activity was spent on cases involving a child(ren) that were at home with safety plans in place to prevent placement or re-removal from the home for the FFY11– 3rd quarter.

Non-Claimable Foster Care Activities

Non-Claimable Foster Care Activities in BMCW significantly increased 8.65% from FFY11-2nd quarter (25.74%) to FFY11-3rd quarter results (34.39%). This is as a result of large a large increase in Code "11" – Not at Risk of Placement activity in which the child(ren) were deemed to not be at imminent risk of removal from the parental home.

The economy is experiencing a recovery as evidenced by declining child abuse/ neglect investigations at both the State and BMCW levels. However, this recovery will continue to slowly improve. I expect the Statewide IV-E claimable activity as well as the BMCW results to continue to decline and remain at the pre-recession levels.

	FFY09– 4 th Qtr	FFY10 – 1 st Qtr	FFY10 – 2 nd Qtr	FFY10 – 3 rd Qtr	FFY10 – 4 th Qtr	FFY11 – 1 st Qtr	FFY11 – 2 nd Qtr	FFY 11 – 3 rd Qtr
1. Eligibility Determination	0.00%	0.39%	0.00%	0.00%	0.39%	0.00%	0.00%	0.00%
2. Foster Care Activity	54.22%	51.76%	60.73%	67.71%	63.68%	63.48%	64.36%	53.44%
3. Pre-Placement Activity	12.44%	10.59%	9.95%	8.85%	12.63%	8.43%	9.90%	12.17%
Total Claimable Calls (<i>including subsidized guardianship calls</i>)	66.67%	62.75%	70.68%	76.56%	76.32%	71.91%	74.26%	65.61%

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